India Johnson

USA

President and Chief Executive Officer American Arbitration Association/ International Center for Dispute Resolution Ms. Johnson is President and CEO of the AAA/ICDR. As Chief Executive Officer, she has responsibility for the day-to-day operations of the organization as well as strategic initiatives and she is a member of the Board of Directors of the American Arbitration Association as well. Ms. Johnson is a member of the Board of Trustees of the Bahrain Chamber for Dispute Resolution (BCDR-AAA), a member of the Council, the International Federation of Commercial Arbitration Institutions (IFCAI), is on the board of trustees of the Foundation for International Arbitration Advocacy, and is a member of Arbitral Women. Ms. Johnson has participated in numerous organizations and efforts supporting alternative dispute resolution and has assisted various state legislatures, courts and other organizations in learning about or implementing dispute resolution programs. She has made many presentations to business executives, advocates and neutrals regarding arbitration and mediation and has authored articles for both legal and business audiences. Over the years, Ms. Johnson has mediated a number of AAA arbitration cases and other cases to settlement and has also served on volunteer arbitrator panels on non-binding arbitrations of small-claims cases administered by other organizations. Ms. Johnson earned her B.A. from the University of Miami and an M.B.A. from Georgia State University.